

Shipping

SHIPPING SERVICES

Standard shipping service is via FedEx Priority Overnight: <https://www.fedex.com/en-us/shipping/overnight.html>

Other shipment services available upon request, including:

- Regional Courier Service: same-day/next-day available for San Francisco Bay Area and Boston metro areas depending on product and capacity
 - o Delivery times depend on the distance from collection locations and traffic conditions
- FedEx First Overnight: <https://www.fedex.com/en-us/shipping/overnight.html>
- International Couriers
 - o Contact us for your international shipping requirements

Standard Packaging: ISTA 7D Summer/Winter profile tested packaging

Custom Options:

- Temperature monitoring
- Alternative temperature shipping (2-8°C, 15-25°C, or Dry Ship liquid N2)

PRODUCTS	FRESH AVAILABLE PICKUP TIMES	AVAILABLE SHIPPING OPTIONS BY PRODUCT	FRESH PACKAGING	CRYOPRESERVED/FROZEN		
Whole Apheresis Leukopaks	2PM 4PM Overnight Next-day Courier	FedEx First Overnight, FedEx Priority Overnight, Same-day or Next-day Delivery (Bay Area/Boston), International	Stored and Shipped at 15-25°C or 2-8°C			
Whole Mobilized Apheresis Leukopaks						
Whole Bone Marrow Aspirate	12PM 2PM 4PM Overnight Next-day Courier		Stored and Shipped at 15-25°C			
Whole Blood	10AM 12PM 2PM 4PM Overnight Next-day Courier					
Whole Cord Blood	12PM 2PM 4PM Overnight Next-day Courier					
Mononuclear Cells	Leukopak MNC: 4PM Mobilized Leukopak: Overnight Next-day Courier				Stored and shipped at 2-8°C post-processing	Stored in liquid N2 vapor phase (≤-135°C). Shipped on dry ice
Isolated Cells	Overnight Next-day Courier					
Cultured Cells						